

Your privacy and our Website Terms and Conditions

Housingconnect.net is an information website operated by Housing Help Centre – Hamilton & Area (hereafter called the Centre). The Centre is committed to respecting your privacy and protecting your personal information. We take appropriate measures to protect the privacy of any personal information that may be collected when you visit our website.

Collection and use of information

When you browse our website, you are not asked to provide your personal information. Landlords provide limited personal information as it relates to their property and is limited to the information necessary for the service. Data collection complies with the applicable privacy laws. Our servers automatically collect limited amounts of standard and anonymous information through the use of cookies for traffic monitoring and statistical purposes when individuals visit our website. Standard types of information collected include Internet Protocol (IP) address, browser type, operating system, date and times of visits and referring web site addresses. Information is used for operational and performance trends, and to improve our sites and quality of services. Information collected cannot be used to personally identify you.

Disclosure

The Centre is the sole owner of the information collected through this website. We do not exchange rent, sell or otherwise disclose your personal information to any outside organization or person unless the disclosure is required by law.

Security of Information

The Centre is committed to ensuring the integrity and confidentiality of the information you provide to us through our website. We use security software, procedures and encryption protocols such as the use of Secure Socket Layer (SSL) protocol to protect information from unauthorized access, use or disclosure.

Contact Freedom of Information and Privacy Commissioner

If you have questions or concerns about the collection, retention, use and disclosure of your personal information through this site please contact support. For information pertaining to Canada's private sector privacy law visit [Personal Information Protection and Electronic Documents Act](#)

Term of Use

The Centre welcomes you to visit and use our website to find information and access services. Please read the following **Terms of Use** before using our website. This sets out the terms you agree to be bound by when visiting our site.

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Notice

Every effort has been made to provide the most accurate and up-to-date information available, and The Centre is committed to maintaining the content of this site. However, errors may occur and information on this site may be, at times, dated. The Centre cannot be held liable, either directly or indirectly, for

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External Links

This site contains links to other internet sites. The Centre can make no representation concerning the content of any external site to you. The fact that the Centre site contains links to other Internet sites does not serve as an endorsement by the Centre of these sites. Furthermore, no information on such site has been endorsed or approved by the Centre. Links are provided only as a convenience to the user. The Centre has not necessarily reviewed any of these sites and therefore cannot make any representations regarding the quality, safety or suitability of information on these sites.

Feedback

To provide feedback on this site, please email info@housinghelpcentre.ca

Web Controls

Prior to publishing, the website content is reviewed for copyright, trademark or potential invasion of privacy issue. No personal information, save and except contact and business-related information, is published on the informational website. Business related information published on the website including name, telephone number, email, business credentials and pictures are approved by the individual. Users are encouraged to notify the Site Administrator of any outdated or incorrect information which is updated within two (2) business days.

If a member of the public or site user makes an allegation that material on the website is offensive, misleading, a copyright infringement or trademark infringement, the material will be temporarily made inaccessible pending review by the Site Administrator, based on the established policy and operating standards of the Agency.

Following the review, the material in question may be restored, revised, or permanently removed. The person making the complaint will be notified of the results of the findings.

INQUIRIES OR COMPLAINTS

If you have questions or concerns about information posted on the website, please contact:

Housing Help Centre – Hamilton & Area
119 Main Street East, Hamilton, Ontario, L8N 3Z3

E-mail us at info@housinghelpcentre.ca

For more information about your rights regarding your personal information, please visit the website on the Privacy Commissioner of Ontario <https://www.ipc.on.ca>